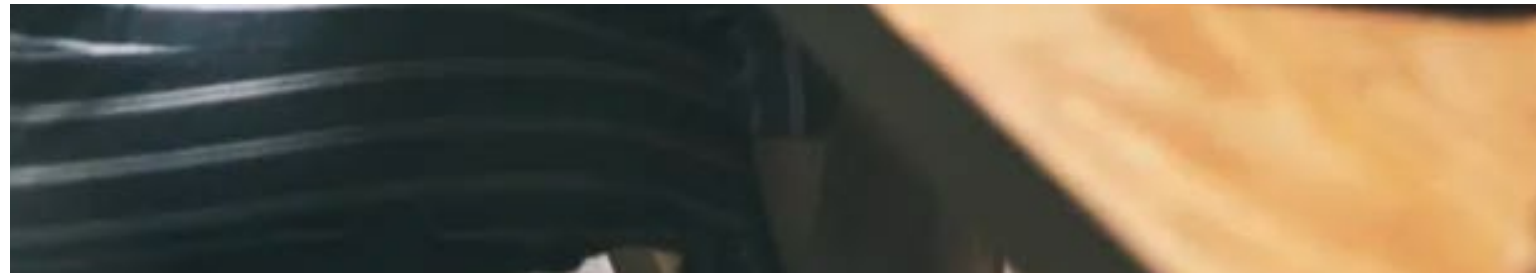




UIS LEARNING AND DEVELOPMENT OFFERING 2021

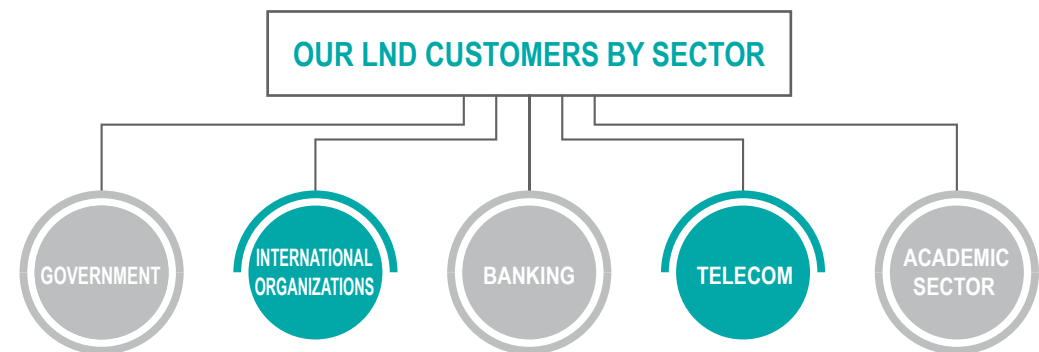
CONNECT TO INNOVATE



OUR LEARNING AND DEVELOPMENT (LND) SERVICES



Lead by our Learning and Development services manager, international trainer, Eng. Hana M. Alaraj, our dedicated training professionals and consultants hand in hand with our unique training methods guarantee maximum value is delivered in every single training we provide. If none of our many standard training & capacity building programs fits your needs, our training professionals closely engage with your representatives to build customized training programs that effectively achieve your learning outcomes for different groups





OUR LEARNING AND DEVELOPMENT CONSULTATION SERVICES



Our highly capable consultants can help you transform your learning and development operations to more effective, competency based, and cost effective. We work closely with you to:

Optimize your internal training operations

Conduct effective competency-based training Needs Assessment

Prepare aligned training plans

Qualify your internal instructors to become more effective with our train the trainer program

Modernize your learning and development unit

Digitize your manual training content to be more effective, enhance reach out and become interactive

OUR CUSTOMIZED TRAINING SERVICES



CUSTOMIZED TRAINING PROGRAMS	HR and capacity building	Digital Transformation	Leadership and management	Behavioral Skills development	Business Excellence
	Customer service	Banking	Public relations	Finance	Data and AI

HEAD OF LEARNING AND DEVELOPMENT SERVICES



Eng. Hana M. Alaraj

“Our learning and development services manager, Eng. Hana M. Alaraj, is a world class professional trainer & advisor with over twenty years of high-profile experience.

As passionate as she is, Hana has successfully designed, developed and delivered a wide range of customized training and capacity development programs across the MENA region and worldwide in various sectors with focus on Corporate Leadership development Human Resources, Strategy & Performance Management”.

- Certified International Professional Trainer from UITI – USA
- Certified International Project Manager Planner from UITI - USA
- Certified International Customer Service Professional from the American Certification Institute
- Certified International Sales and Marketing professional from the American Certification Institute
- Certified trainer with London International College, International Labor Organization and USAID
- Certified Trainer for mini MBA courses
- Certified trainer for Strategic Planning from HRDQ - USA
- Certified trainer and consultant in Gender empowerment
- Certified trainer and consultant in Youth development from IYF – Baltimore - USA
- Certified trainer from ILM - UK
- Certified as a master trainer in career counseling with the World Bank
- Certified trainer in International Diplomatic protocol and Etiquette – IICT – USA

BANKING SECTOR



TELECOMMUNICATION SECTOR



GOVERNMENT SECTOR



PRIVATE COMPANIES





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